

**GENERAL TERMS & CONDITIONS - SHELL AND BONUSLINK'S 'DONATE TO  
TABUNG COVID-19' REDEMPTION CAMPAIGN**

1. The Shell and BonusLink's 'Donate to Tabung COVID-19' ("**Donation**") Redemption Campaign is open to all BonusLink Primary Members ("**BonusLink Members**") who are residing in Malaysia and are above 18 years of age ("**Eligible Participants**").
2. The Donation period is from 2 April 2020 to 7 April 2020, both dates inclusive ("**Donation Period**").
3. The Donation is jointly organised by BonusKad Loyalty Sdn Bhd (Company No. 199701022703 (438200-T)) ("**BonusLink**"), Shell Malaysia Trading Sdn. Bhd. (Company No. 196501000279 (6087-M)) and Shell Timur Sdn. Bhd (Company No. 198401000783 (113304-H)) (collectively referred to as "**Shell**") and all proceeds shall be channeled to Tabung COVID-19, organized by Kementerian Kesihatan Malaysia ("**KKM**").
4. In order to donate to Tabung COVID-19, BonusLink Members are required to:
  - (i) Login to their BonusLink Account on bonuslink.com.my or BonusLink App using DOB/PIN;
  - (ii) Locate and click onto the Gift Item with the Gift Code: 108-065-017; and
  - (iii) Enter the desired quantity in denominations of 100 BonusLink Points (equivalent to RM1).
5. For every donation of 100 BonusLink Points (equivalent to RM1) made by BonusLink Members, Shell will match with an additional RM1.

*For example, if a BonusLink Member donates 500 BonusLink Points (equivalent to RM5), Shell will match with additional RM5, making it a total of RM10 to be channeled to Tabung COVID-19.*
6. Only Primary BonusLink Members with a valid PIN may redeem.
7. There will be no individual official receipt provided upon fulfilment of Clause 4 above.
8. These Terms and Conditions, as may be amended from time to time, shall prevail over any provisions or representation contained in any other promotional material or advertising relating to this Donation.
9. Shell and Bonuslink reserves the right at their absolute discretion to vary, delete or add to any of this Terms and Conditions with or without prior notice.
10. Shell and Bonuslink reserves the right to cancel, terminate or suspend this Donation with or without prior notice. For the avoidance of doubt, any cancellation, termination, suspension shall not entitle any party to any claim or compensation against Shell and Bonuslink for any and all losses or damage suffered or incurred by

any party as a direct or indirect result of the act of cancellation, termination, or suspension.

11. In no event will Shell and BonusLink be liable for any loss or damages including without limitations, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Donation, even if the Bonuslink Members have been advised of the possibility of such damages in advance and all such damages shall be expressly excluded.
12. It is deemed that the Bonuslink Members have read, understand and agreed to be bound by this Terms and Conditions.
13. For more information, please visit Shell's website at [www.shell.com.my](http://www.shell.com.my) or call Shell Hotline at 1-300-88-1808, or email to [generalpublicenquiries-my@shell.com](mailto:generalpublicenquiries-my@shell.com) or [memberservices@bonuslink.com.my](mailto:memberservices@bonuslink.com.my).
14. In the event where there is any inconsistency(ies), conflict(s), ambiguity(ies) or discrepancy(ies) between English and Bahasa Malaysia versions of this Terms and Conditions, the English version shall prevail.